

eConsult Ideal State Workflow

6.3.15

	Forum for Provider Trainings/Consultation Only	Consultation	Referral Coordination	Considerations
Primary Care Providers				<ul style="list-style-type: none"> -Geographic area -Access/referral patterns
Specialty Reviewers				<ul style="list-style-type: none"> -Focus specialties -Focus for engagement -Training -Consultation -Case Management Support
Gatekeeper: System Owner				<ul style="list-style-type: none"> -System needs -Technical capabilities: Image capture, secured communication, video, archiving, etc.
Health Plan				<ul style="list-style-type: none"> -Metrics for success: reduce unnecessary referrals, increase access, build PCP capacity, etc.
	Examples	Examples	Examples	
Examples	E.g.: Web-based trainings Project ECHO Case Reviews	E.g.: Top specialties applicable, including: -Dermatology -Endocrinology -Gastroenterology -Cardiology -Urology	E.g.: all applicable specialties, expedited scheduling process	