

transforming care for the underserved

Blue Shield of California Foundation believes in a whole-person approach to health care for low-income and underserved Californians – including those who remain uninsured. Through our Health Care and Coverage program, we work to ensure high-quality, patient-centered, and innovative care for those most in need. Our grantmaking supports:

Moving from Volume to Value

The Foundation helps safety net providers become more efficient, effective, and patient-centered by supporting new approaches like team-based care.

57% of patients who have team-based care feel very informed about their health compared to



38% among those who lack team-based care

Source: *Delivering on a Promise*, Langer Associates, 2015

Engaging Patients in Their Care

The Foundation helps safety net providers adopt new approaches and technologies to connect with patients and build stronger relationships.



70% of low-income Californians are interested in communicating with their provider via text.

However, only **18%** are able to do so.

Source: *Delivering on a Promise*, Langer Associates, 2015

Integrating Behavioral Health Care

The Foundation invests in solutions that connect primary and behavioral health care for those most in need.



2 out of 3

low-income Californians prefer to get help for mental health or substance abuse issues at their primary care facility, reinforcing the need for integrated services.

Source: *Delivering on a Promise*, Langer Associates, 2015

Facilitating Collaboration

The Foundation supports innovative partnerships and solutions that help providers collaborate across systems and with patients. Thanks to Foundation grants:

over **2,700**

safety net providers in Los Angeles County are using eConsult systems to coordinate patient care with



more than **275**

healthcare specialists, improving access and quality of care for thousands of Californians.

About Blue Shield of California Foundation

The Foundation is committed to improving the lives of all Californians, particularly the underserved, by making health care accessible, effective, and affordable, and by ending domestic violence.



52 counties

With projects in 52 of California's 58 counties, we reach across our state to make sure that everyone has access to quality health care.



\$17.6 million

In 2014, we awarded 292 grants that equaled \$17.6 million dollars in funds to Health Care and Coverage grantees.



\$300 million

Since 2002, we have awarded over \$300 million dollars through our Blue Shield Against Violence and Health Care and Coverage programs.