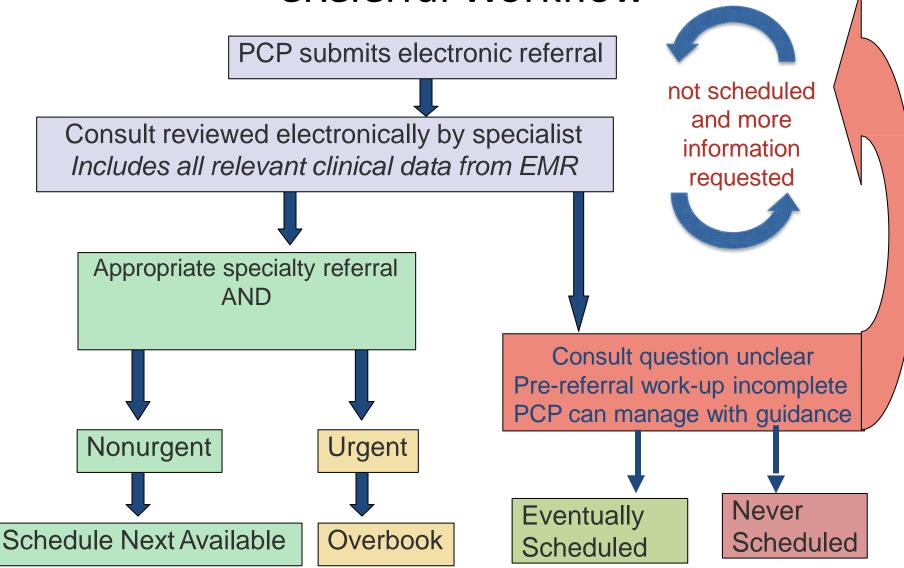
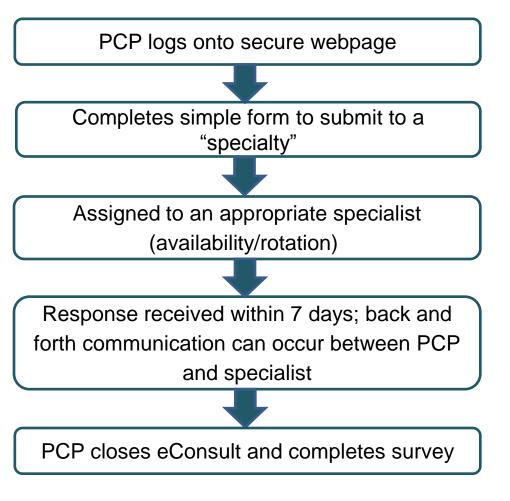
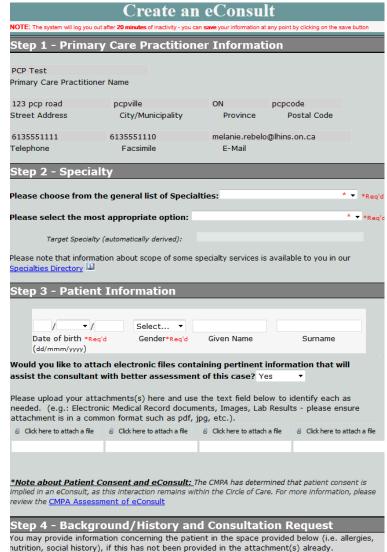
eConsult Workflow Health System Examples

Zuckerberg San Francisco General Hospital eReferral Workflow

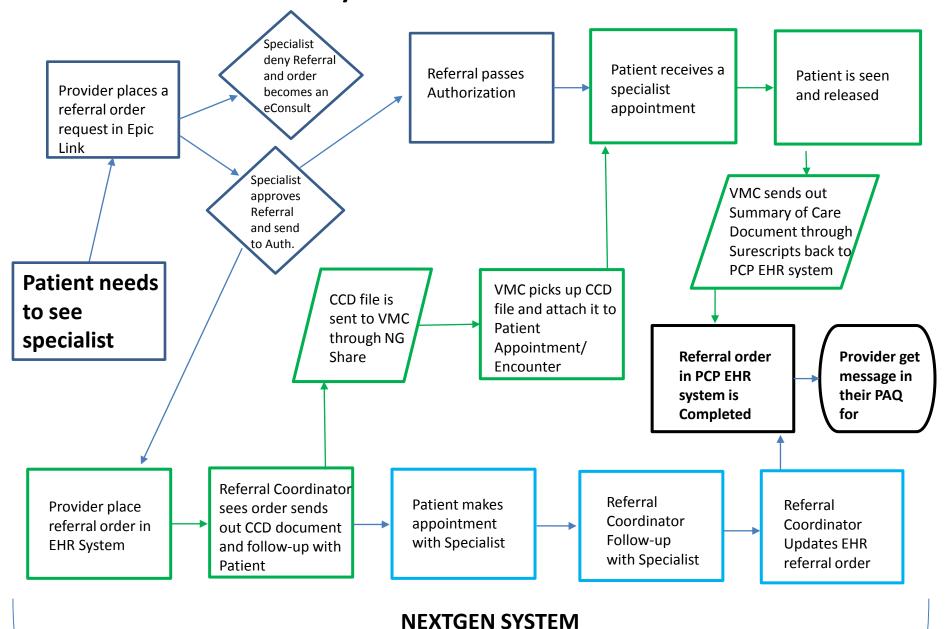


Champlain BASE Project (Ottawa)

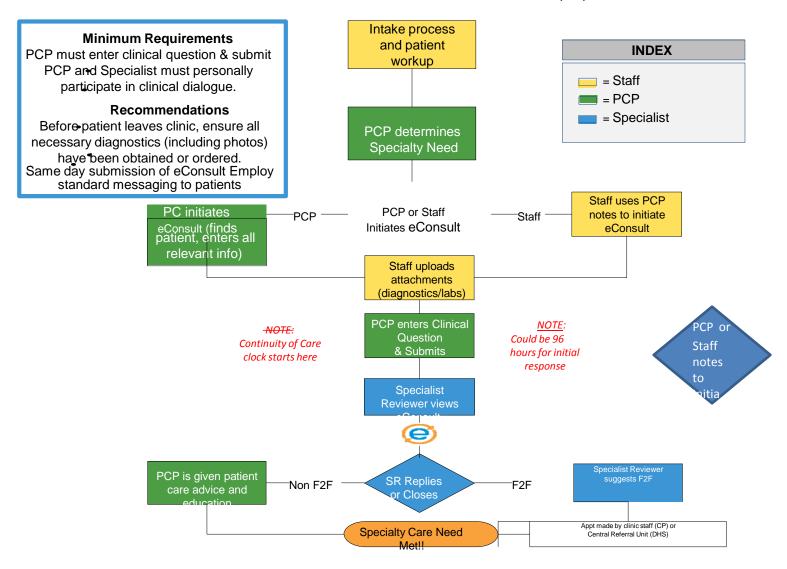




Santa Clara Valley Medical Center: EPIC SYSTEM

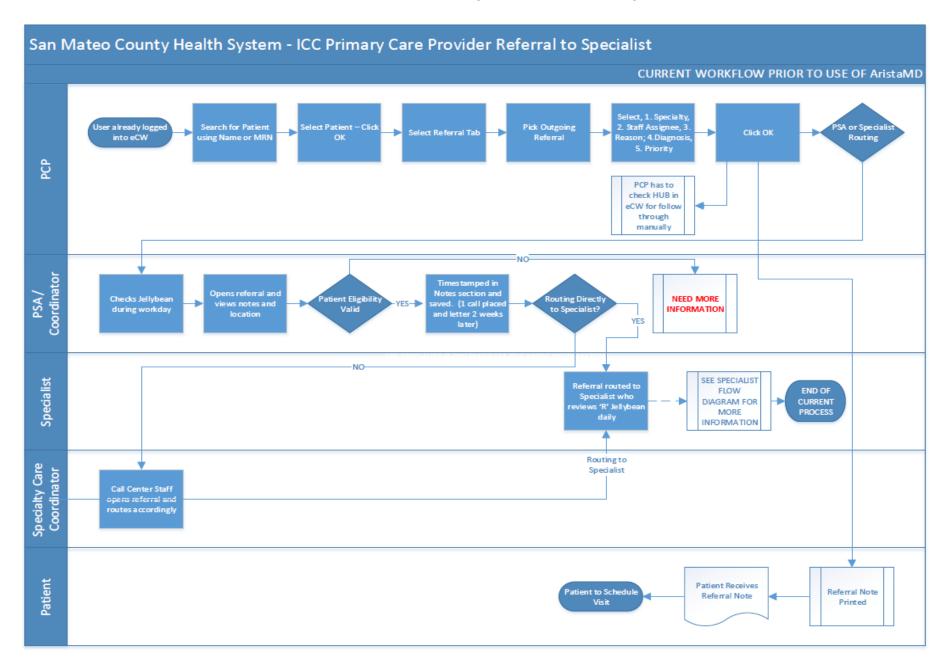


Los Angeles County Department of Health Services/ LA Care Health Plan Created: 5/21/2013



AHS E-Consult Future State Model 9/21/2016 Referring Providers determines a need for a consultation with an AHS specialist Patient referral information and associated documents uploaded to system MA tasks referral to specialty Status automatically referral group in NextGen "Ordered" Referring Providers adds requested information and returns referral to specialist Specialist or designee review. Is the referral Provider asked to respond appropriate and with additional information in NextGen Status 1: "Not complete? appropriate for Feedback sent to Status 2 NO specialty" referring provider selected Status 2: "More information needed" "Pt does not meet criteria for YES referral" communicated to referring clinician electronically NO Is patient more Select Status 3: appropriate for Electronic consultation sent to referring provider "eConsult" in person visit? Status 1 Falls off template selected YES Select Status 4: Referral prioritized by specialist and sent to Referral "Approved for Scheduler for scheduling scheduling" Status 5: "Scheduled" Status 6: "Unable to Falls off template schedule patient" Pt Sees specialist and consult sent to referring provider Select Status 9: "Patient rescheduled" Status 8: Status 7: "No Show" " Specialty visit Falls off template completed" Falls off template

San Mateo County Health System







eConsult Standard Workflow

